

ANNEX A2 – LIST OF PERMITTED SERVICES DURING ALERT LEVEL 4

COVID-19 Regulations – Table 1		Useful Directions
Part A	AGRICULTURE, HUNTING, FORESTRY AND FISHING	
1.	All agriculture, hunting, forestry and fishing, bee-keeping, including preparation, cultivation, harvesting, storage, transport of live animals and auctions (subject to health directions) and related agricultural infrastructure and services (including research, inspection, certification and quality control). All fishing, operation of fish hatcheries and fish farms, on such conditions as may be issued in directions by the cabinet members responsible for the environment, forestry and fisheries. Harvesting and storage activities essential to prevent the wastage of primary agricultural, fishing and forestry goods. Export of all agricultural agro-processed, fishing and forestry products.	Directions for freshwater and marine fishing sectors , 14 May 2020
Part B	ELECTRICITY GAS AND WATER SUPPLY	
2.	All electricity, gas and water supply is permitted	<ul style="list-style-type: none"> • Water and Sanitation Emergency Procurement, 15 Apr 2020
Part C	MANUFACTURING	
1.	Manufacture of wholesale and retail products permitted to be sold under Alert Level 4, and all input products, permitted scaling up to full employment, except where otherwise indicated, and subject to strict health protocols.	
2.	Manufacture of paper and paper products, excluding stationery, permitted scaling up to full employment and subject to strict health protocols.	
3.	Manufacture of plastics and packaging, including glass, plastic bottles and containers, permitted scaling up to full employment and subject to strict health protocols.	
4.	Petroleum refineries, smelters, and furnaces, permitted scaling up to full employment and subject to strict health protocols	
5.	Manufacture of winter clothing, footwear, bedding and heaters (and all inputs required, including textiles) permitted, commencing at 25% and scaling up to 50% employment and subject to strict health protocols.	<ul style="list-style-type: none"> • Directions on sale of clothing, footwear and bedding, 12 May 2020
6.	Manufacturing of automotives, steel and other metals, rail and ship-building (including components), scaling up in phases to 50% employment and subject to strict health protocols.	<ul style="list-style-type: none"> • Directions on sale of cars and emergency automobile repairs, 12 May 2020
7.	Stationery production, scaling up in phases to 50% employment and subject to strict health protocols	
8.	Cement, other construction material, and hardware, scaling up in phases to 50% employment and subject to strict health protocols	
9.	All other manufacturing, scaling up to 30% employment and subject to strict health protocols	
Part D	CONSTRUCTION AND RELATED SERVICES (INC. TRADES PERSONS)	

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Useful Directions

1.	Civil engineering for public works projects (including water, energy, sanitation).	<ul style="list-style-type: none"> • Mineral resources and energy directions, 29 Apr 2020 • Water and Sanitation Emergency Procurement, 15 Apr 2020 • Mineral resources and energy directions, 11 Apr 2020
2.	Public works civil engineering and construction works	
3.	Road and bridge projects, including local road repairs	
4.	Critical maintenance and repairs	
Part E	WHOLESALE AND RETAIL TRADE, COVERING STORES, SPAZA SHOPS, ECOMMERCE AND INFORMAL TRADERS	
1.	Food products, including non-alcoholic beverages and animal food.	
2.	The sale of hot cooked food, only for home delivery.	
3.	Toilet Paper, sanitary pads, sanitary tampons, and condoms.	
4.	Hand sanitiser, disinfectants, soap, alcohol for industrial use, household cleaning products, and personal protective equipment.	
5.	Products for the care of babies and toddlers	
6.	Personal toiletries, including haircare, body, face, hand and foot care products, roll-ons, deodorants, dental care products.	
7.	Medical and Hospital Supplies, medicine, equipment and personal protective equipment	
8.	Fuel and lighting, including coal, wood, paraffin and gas.	
9.	Airtime and electricity	
10.	Hardware, components and supplies	
12.	Components for vehicles undergoing emergency repairs	
13.	Chemicals, packaging and ancillary products used in the production of any these products listed in Part E.	
14.	Textiles required to produce face masks and other personal protective equipment and winter clothing.	<ul style="list-style-type: none"> • Directions on sale of clothing, footwear and bedding, 12 May 2020
15.	Winter clothing, footwear, bedding and heaters and the components and fabrics required to manufacture these.	<ul style="list-style-type: none"> • Directions on sale of clothing, footwear and bedding, 12 May 2020
16.	Children's clothing and fabrics and components required to manufacture these.	<ul style="list-style-type: none"> • Directions on sale of clothing, footwear and bedding, 12 May 2020
17.	Stationery and educational books	
18.	Personal ICT equipment including computers, mobile telephones and other home office equipment.	
19.	No sale of liquor permitted.	
20.	Directions may permit the incremental expansion of e-commerce, taking into account the need to limit the extent of movement on	<ul style="list-style-type: none"> • e-Commerce sales during Alert Level 4 directions, 14 May 2020

	the road, contact between people, law-enforcement challenges and the impact on other businesses.	
Part F	INFORMATION AND COMMUNICATION SERVICES	
1.	All telecommunication services and infrastructure	<ul style="list-style-type: none"> • Communications and digital technologies sector directions for alert level 4, 3 May 2020
2.	Information and Communication Technology services for all private and business customers.	<ul style="list-style-type: none"> • Communications and digital technologies sector directions for alert level 4, 3 May 2020
3.	Postal services and courier services for all permitted Alert Level 4 services.	<ul style="list-style-type: none"> • Amended electronic communications, postal and broadcasting directions, 6 Apr 2020 • Electronic communications, postal and broadcasting directions, 26 Mar 2020
Part G	MEDIA AND ENTERTAINMENT SERVICES	
1.	Online services	
2.	Productions for local broadcast and live streaming of creative sector services in support of COVID-19 subject to directions.	<ul style="list-style-type: none"> • Amended electronic communications, postal and broadcasting directions, 6 Apr 2020 • Electronic communications, postal and broadcasting directions, 26 Mar 2020
3.	Newspapers and broadcasting	<ul style="list-style-type: none"> • Amended electronic communications, postal and broadcasting directions, 6 Apr 2020 • Electronic communications, postal and broadcasting directions, 26 Mar 2020
Part H	FINANCIAL AND BUSINESS SERVICES	
1.	Employees should work from home where possible.	
2.	Essential financial services may operate, subject to directions issues by the relevant Cabinet member, including the following services necessary to maintain the functioning of a financial system as defined in section 1 (1) of the Financial Sector Regulation Act, only when the operation of a place of business or entity is necessary to continue to perform those services: <ol style="list-style-type: none"> i. the banking environment (including the operations of mutual banks, cooperative banks, co-operative financial institutions and the Postbank); ii. the payments environment; iii. the financial markets (including market infrastructures licensed under the Financial Markets Act, 2012 (Act No. 19 of 2012); iv. the insurance environment; v. the savings and investment environment; vi. pension fund administration; vii. outsourced administration; viii. medical schemes administration; and 	

	<p>ix. additional services designated in terms of regulation 11 B (4A) (c) (i).</p> <p>The services listed above may not include debt collection services.</p>	
3.	Services necessary for the provision of social grants	
4.	Private security services may operate.	
5.	Implementation of payroll systems.	
6.	Car sales under specific directions	
7.	Chauffeur services, rental of motor vehicles, driven vehicles, machinery and equipment, and of goods to support other Alert Level 4 services.	
8.	Call centres, for local and all international markets, may operate subject to directions issues by the relevant cabinet members.	<ul style="list-style-type: none"> • Call centre directions, 9 Apr 2020
9.	Other professional services may operate only where work-from-home is not possible, and only to support other Alert Level 4 services.	
Part I	ACCOMMODATION AND FOOD SERVICE ACTIVITIES PERMITTED	
1.	Accommodation not permitted, except for quarantine and essential services	<ul style="list-style-type: none"> • Tourism directions, 2 Apr 2020
2.	Restaurants only for food delivery services (9H00-19H00) and subject to restriction on movement (no sit down or pick-up allowed).	

Part J	TRANSPORT, STORAGE AND COMMUNICATION SERVICES PERMITTED	
1.	Ocean, rail, road and air transport of goods permitted only for activities set out in Regulation 22(1).	<ul style="list-style-type: none"> • Amended alert level 4 railway operations directions, 14 May 2020 • Alert level 4 air freight operations directions, 4 May 2020 • Alert level 4 railway operations directions, 4 May 2020 • Alert level 4 sea port directions, 4 May 2020 • Amended air services amendment directions, 31 Mar 2020 • Aviation directions amendment: Air cargo, 27 Mar 2020 • Air services directions, 26 Mar 2020 • Air services lockdown directions, 26 Mar 2020 • Railway operations lockdown directions, 26 Mar 2020 • Cross-border road transport lockdown directions, 26 Mar 2020
2.	Public rail, minibus taxi and bus services will resume at Alert Levels and on terms as will be set out in Directions, based on the progressive increase in commuter numbers during the various phases.	<ul style="list-style-type: none"> • Amended alert level 4 railway operations directions, 14 May 2020 • Once-off movement directions, 14 May 2020 • Alert level 4 amended public transport services directions, 6 May 2020 • Alert level 4 Extension for validity of learner’s licence, driving licence card, licence disc, professional driving permit and registration of motor vehicle directions, 4 May 2020 • Alert level 4 public transport services directions, 4 May 2020 • Alert level 4 public transport services directions, 4 May 2020 • Once-off long distance interprovincial transport directions, 1 May 2020 • Railway operations lockdown directions, 26 Mar 2020 • Cross-border road transport lockdown directions, 26 Mar 2020
3.	E-hailing services subject to restrictions on capacity and times, and for permitted activities only.	<ul style="list-style-type: none"> • Once-off movement directions, 14 May 2020 • Alert level 4 amended public transport services directions, 6 May 2020 • Alert level 4 Extension for validity of learner’s licence, driving licence card, licence disc, professional driving permit and registration of motor vehicle directions, 4 May 2020 • Alert level 4 public transport services directions, 4 May 2020 • Alert level 4 public transport services directions, 4 May 2020
4.	Transport and logistics in respect of specified cargo specified in J1 , and permitted retail goods to neighbouring countries, which shall include all goods imported via SA ports of entry, for re-export to neighbouring countries.	
Part K	MINING AND QUARRYING	

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1.	Coal production for Eskom scaling up to full employment.	
2.	Open-cast mining scaling up to a baseline of 50% and thereafter scaling up to full employment	<ul style="list-style-type: none"> • Court order handed down by the Labour Court: Standard operating procedures for mines, 5 May 2020
3.	All other mining starting in batches scaling up towards 50% employment	<ul style="list-style-type: none"> • Court order handed down by the Labour Court: Standard operating procedures for mines, 5 May 2020
Part L	REPAIR AND RELATED EMERGENCY SERVICES PERMITTED	
1.	Tow trucks and vehicle recovery services.	
2.	Emergency repair work, including plumbers, electricians, locksmiths, glaziers, roof repair work.	
3.	Emergency automobile repairs for all persons	<ul style="list-style-type: none"> • Directions on sale of cars and emergency automobile repairs, 12 May 2020
Part M	SUPPLY CHAINS	
1.	Production, manufacturing, supply, logistics, transport, delivery and critical maintenance and repair of goods and services (including components and equipment) required for the production or rendering of permitted goods and services	
2.	All workplaces or premises must have care and maintenance that is essential to the prevention of the destruction or significant impairment of working areas, plant, machinery or inventory, or to permit orderly wind down arrangements, on such conditions as may be issued by means of directions by the relevant cabinet members	
Part N	PRIVATE HOUSEHOLDS' EMPLOYMENT	
1.	Live-in staff, and staff providing care to the sick, mentally ill, elderly, people with disabilities and children.	
Part O	PUBLIC ADMINISTRATION, GOVERNMENT SERVICES AND OTHER ARMS PARTO OF THE STATE	
	Only essential government and administration services may operate, including:	
1.	Disaster management services	<ul style="list-style-type: none"> • Amended directions on COVID-19 temporary employee / employer relief scheme, 15 May 2020 • Amended COVID-19 temporary employee / employer relief scheme, 8 Apr 2020 • Covid19 Temporary Employee / Employer Relief Scheme directive, 26 Mar 2020 • Health directions, 8 Apr 2020

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2.	Licensing, permitting, deeds, masters offices, birth and death certificates, replacement identification documents	<ul style="list-style-type: none"> • Directions for biodiversity sector, 14 May 2020 • Environmental directions, 31 Mar 2020 • Home affairs directions, 26 Mar 2020
3.	Any other service designated by the Executive Authority, HODs, Heads of Courts, and Heads of other Chapter 9 Institutions	<ul style="list-style-type: none"> • Management of courts, 6 May 2020 • Superior courts directions, 21 Apr 2020 • Legal directions, 26 Mar 2020 • Courts, court precincts and justice service points directions, 31 Mar 2020 • Court precincts directives, 20 Mar 2020
4.	Essential municipal services.	<ul style="list-style-type: none"> • Amended directions to municipalities and provinces, 7 May 2020 • Amended directions to municipalities and provinces, 30 Mar 2020 • Municipalities and provinces directions, 25 Mar 2020
5.	Services related to the functioning of courts; the State Capture Commission	<ul style="list-style-type: none"> • Management of courts, 6 May 2020 • Superior courts directions, 21 Apr 2020 • Legal directions, 26 Mar 2020 • Courts, court precincts and justice service points directions, 31 Mar 2020
6.	Essential SARS services defined by the Commissioner of SARS.	
7.	Police, peace officers, traffic officers, military medical personnel and soldiers, correctional services officials and traffic management services	<ul style="list-style-type: none"> • Determination of correctional facilities as places of detention of illegal foreigners pending deportation, 7 May 2020 • Correctional services and remand detention facilities directions, 9 Apr 2020
8.	Services rendered by the Executive, members of Parliament, Members of the Provincial Legislature, Members of Local Councils, the Judiciary, traditional leaders and National Office Bearers of Political Parties represented in Parliament.	
9.	Commissioners of the South African Human Rights Commission, Gender Commission, the Commission for the Promotion and Protection of the Rights of Cultural, Religious and Linguistic Communities, the Public Protector and Deputy Public Protector and the Independent Electoral Commission.	
Part P	HEALTH, SOCIAL AND PERSONAL SERVICES	
1.	Medical and veterinary services permitted.	
2.	Cleaning, sanitation, pest control, sewerage, waste and refuse removal services.	<ul style="list-style-type: none"> • Directions for recycling of waste, 14 May 2020

3.	Recycling of glass, paper, plastic, metal, tyres and such others as determined by directions, are permitted at 50% capacity. Informal recyclers will be permitted to resume operations.	
4.	All Social work, counselling, services supporting gender based violence, care and relief activities permitted.	<ul style="list-style-type: none"> • Social development directions amendment, 9 May 2020 • Social development directions amendment, 7 Apr 2020 • Social development directives, 30 Mar 2020
5.	Wildlife Management, Anti-poaching, Animal Care and Veterinary services.	•
6.	Funeral services, including mortuaries services and the transportation of mortal remains.	•
7.	Trade union essential staff for workers covered by Alert Level 4, subject to Directions.	•
Part Q	EDUCATION SERVICES	
1.	Permitted on dates and schedule set out separately.	<ul style="list-style-type: none"> • Amended guidance on the implementation of the provisions for essential goods and services for higher education institutions, 29 Apr 2020 • Guidance on the implementation of the provisions for essential goods and services for higher education institutions, 17 Apr 2020