

# ANNEX A – LIST OF ESSENTIAL GOODS AND SERVICES

## Part A - Essential Goods

COVID19 Regulations Annexure B - Part A	Notes / Comments
<p><b>A1 Food:</b></p> <ul style="list-style-type: none"> <li>i. Any food product, including non-alcoholic beverages;</li> <li>ii. Animal food; and</li> <li>iii. Chemicals, packaging and ancillary products used in the production of any food product.</li> </ul>	<p>This is a broad category including any food product. This includes but is not limited to:</p> <ul style="list-style-type: none"> <li>• fruits and vegetables (both fresh and frozen)</li> <li>• cold and hot prepared foods made on or off-site, to be consumed off-premises</li> <li>• premade fresh and frozen meals and foods</li> <li>• bakery and deli products</li> <li>• hot or cold non-alcoholic beverages</li> <li>• unpacked meats from butchery</li> <li>• sweet and savoury snacks</li> <li>• complementary health food and meal supplements</li> </ul> <p>It also means that a variety of food producers and outlets may operate, including:</p> <ul style="list-style-type: none"> <li>• informal food producers and traders, “bakkie brigade”, food hawkers</li> <li>• food delivery services (including retail store delivery services)</li> <li>• butcheries, deli’s and bakeries</li> <li>• convenience stores at service stations</li> <li>• non-alcoholic beverage producers and retailers</li> <li>• vets and pet stores that sell animal food</li> </ul> <p>This category also includes all chemicals and raw products to make packaging or to allow for the production of food, for example:</p> <ul style="list-style-type: none"> <li>• timber and forestry products like pulp (used as a direct ingredient), pallets, poles, plywood, board, woodchips, shavings, sawdust, paper and paper packaging, used for the production and packaging of foodstuffs</li> <li>• chemicals</li> <li>• agricultural and farming operations, equipment and supplies, including agroprocessing</li> <li>• chemical and fertilizer providers</li> <li>• production and recycling of plastic and paper for use in packaging of food products</li> </ul>

<p><b>A2 Cleaning and Hygiene Products:</b></p> <ul style="list-style-type: none"> <li>i. Toilet Paper, sanitary pads, sanitary tampons, condoms;</li> <li>ii. Hand sanitiser, disinfectants, soap, alcohol for industrial use, household cleaning products, and personal protective equipment;</li> <li>iii. Chemicals, packaging and ancillary products used in the production of any of the above.</li> <li>iv. Products for the care of babies and toddlers.</li> <li>v. Personal toiletries, including haircare, body and face washes, roll-ons, deodorants, toothpaste.</li> </ul>	<p>This is a broad category including all input and raw materials required to produce cleaning and hygiene products and their packaging, such as:</p> <ul style="list-style-type: none"> <li>• baby clothes, blankets, towels and other essential accessories for new-borns, infants and toddlers up to 36 months old.</li> <li>• chemicals</li> <li>• production and recycling of plastic and paper for use in packaging of this category of products</li> <li>• equipment used for this purpose</li> <li>• all raw and finished products falling within this category</li> <li>• timber and forestry products like pulp, bark derivatives, oils and resins, all used directly in several listed products and pallets, plywood, paper and paper packaging, used in the production and packaging of listed products</li> </ul> <p>Pharmacies, baby and child product stores, and stores that stock toiletry products and the listed household goods may operate.</p>
<p><b>A3 Medical:</b></p> <ul style="list-style-type: none"> <li>i. Medical and Hospital Supplies, medicine, equipment and personal protective equipment; and</li> <li>ii. Chemicals, packaging and ancillary products used in the production of any of the above.</li> </ul>	<p>This is a broad category, including all input and raw materials required to produce medicines, medical products and personal protective equipment. This category includes:</p> <ul style="list-style-type: none"> <li>• chemicals</li> <li>• pharmaceutical products and ingredients</li> <li>• medical devices</li> <li>• medical equipment and protective equipment, such as medical gowns, masks and gloves</li> <li>• timber and forestry products like pulp (used directly in several listed products like disposable medical trays, masks, wipes etc), pallets, plywood, paper and paper packaging, used in the production and packaging of listed products</li> <li>• production and recycling of plastic and paper for use in packaging of this category of products</li> <li>• equipment used for this purpose</li> <li>• animal health producers</li> </ul>
<p><b>A4 Fuel, including coal, wood and gas.</b></p>	<p>This includes timber, wood pellets, woodchips, black liquor, shavings and sawdust used directly for fuel; as well as for poles in the generation and distribution of electricity.</p> <p>Fuel includes petrol, diesel, aviation gasoline, illuminating paraffin (kerosene), jet fuel, LPG (Liquefied Petroleum Gas), marine gas oil / marine diesel oil, marine fuel oil, heavy fuel oil (HFO), Lubricants,</p> <p>Gas includes natural gas, compressed natural gas (CNG), methane rich gas (MRG).</p>

<p><b>A5 Basic goods</b>, including airtime, electricity and the withdrawal of cash</p>	<p>This category includes all basic products necessary for human or animal life and health and safety, as well as other basic essentials.</p> <p>It includes access to stationary (including paper) for educational or essential business purposes and access to electrical goods (such as light bulbs, plugs etc)</p> <p>Any outlet that provides basic goods would be included for example airtime and cellphone packages may be procured at a cell phone store or through call centres.</p>
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## Part B - Essential Services

<b>COVID19 Regulations Annexure B - Part B</b>		<b>Examples</b>
<p><b>B1</b> Medical, Health (including Mental Health), Laboratory and Medical services and the National Institute for Communicable Diseases</p>	<p>This includes:</p> <ul style="list-style-type: none"> <li>• clinics and mobile clinics, and workplace clinics</li> <li>• services to international markets as it relates to health support, including mental health support, this includes call centres providing health help lines</li> <li>• public and private hospitals</li> <li>• businesses supporting hospitals administration (such as hospital registrations and hospital and patient record keeping)</li> <li>• Pharmacies and laboratory services</li> <li>• medical practitioners, nursing staff, complementary health practitioners (such as occupational therapists and physiotherapists), traditional healers, pharmacists etc</li> <li>• retailers selling emergency medical kits and health and safety items</li> </ul>	
<p><b>B2</b> Disaster Management, Fire Prevention, Fire Fighting and Emergency services</p>	<ul style="list-style-type: none"> <li>• Fire brigade</li> <li>• Emergency response services (private and public)</li> <li>• Air rescue, evacuations, repatriations.</li> <li>• Emergency roadside assistance</li> <li>• Call centres which support emergency services</li> </ul>	
<p><b>B3.1</b> a) The following services necessary to maintain the functioning of a financial system as defined in section 1(1) of the Financial Sector Regulation Act, only when the operation of a place of business or entity is necessary to continue to perform those services:</p> <ol style="list-style-type: none"> <li>i. the banking environment (including the operations of mutual banks, cooperative banks, co-operative financial institutions and the Postbank);</li> <li>ii. the payments environment;</li> <li>iii. the financial markets (including market infrastructures licensed</li> </ol>	<p>This includes:</p> <ul style="list-style-type: none"> <li>• all financial services, including customer account support services except for pre-legal debt collection services</li> <li>• banks</li> <li>• financial markets, including the JSE</li> <li>• insurance, pension fund &amp; medical scheme administrators, including those provided through companies or trade unions</li> <li>• short-term insurers</li> <li>• long-term insurers</li> <li>• insurance claim offices</li> <li>• burial fund administrators</li> <li>• national payments system</li> <li>• credit providers</li> <li>• call centres servicing the financial services industry</li> <li>• financial intermediaries, including brokers</li> </ul>	

<p>under the Financial Markets Act, 2012 (Act No. 19 of 2012));</p> <p>iv. the insurance environment;</p> <p>v. the savings and investment environment;</p> <p>vi. pension fund administration;</p> <p>vii. outsourced administration;</p> <p>viii. medical schemes administration; and</p> <p>ix. additional services designated in terms of regulation 11B(4A)(c)(i).</p> <p>b) The services listed in paragraph (a) may not be construed to include debt collection services.</p>	<p>and agents</p> <ul style="list-style-type: none"> <li>• foreign exchange</li> <li>• third-party service providers to the above</li> <li>• regulatory services</li> </ul>
<p><b>B3.2</b> Services necessary for the provision of social grants designated in terms of regulation 11B(4A)(c)(ii)</p>	<p>South African Social Security Agency and its third-party service providers</p> <p>Non-profit organisations, community based organisations, and their workers are included in these services</p>
<p><b>B4</b> Production and sale of the goods listed in category A, above</p>	<p>This includes:</p> <ul style="list-style-type: none"> <li>• the production and sale of any and all essential goods listed above</li> <li>• all business services within the manufacturing, logistic, distribution (supply chain) for any essential goods (listed in the section above)</li> <li>• suppliers of raw materials required to make essential goods would also be considered an essential service. For example, timber and pulp is required to make toilet paper, food and health product packaging.</li> <li>• call centres that support logistic companies</li> </ul>
<p><b>B5</b> Grocery stores and wholesale produce markets, including spaza shops and informal food traders, with written permission from a municipal authority to operate being required in respect of informal food traders</p>	<p>This includes services related to provision of food, including producers, transporters, warehouses, outlets and other food distribution and delivery services.</p> <p>The written permission for informal food traders can take the form of a pre-existing municipal permit or a permit issued following the lockdown</p>
<p><b>B6</b> Electricity (including vital demand management services), water gas and fuel production, supply and maintenance</p>	<p>This includes:</p> <ul style="list-style-type: none"> <li>• public and private electricity generators, transmitters and distributors</li> <li>• retailers selling prepaid electricity</li> <li>• gas and petroleum (including petrol stations), including the provision and transport of liquified petroleum gas</li> <li>• renewable energy (e.g. solar or wind power production)</li> <li>• fuel refineries, transport and storage</li> <li>• smelters and mines required for the production of electricity, gas and fuel</li> <li>• third-party service providers required for the production of electricity, water, gas and fuel and for the maintenance of facilities which produce and supply these goods.</li> </ul>

		<ul style="list-style-type: none"> <li>• sale of electricity related services</li> <li>• call centres relating supporting electricity queries, fault management and purchase of electricity.</li> </ul>
<b>B7</b>	Critical jobs for essential government services as determined by Head of National or Provincial Departments in accordance with the guidance of the Department of Public Service and Administration, including Social Grant Payments and pension payments.	<p>Provincial social distress, maintenance, financial and payroll services to pay goods and service providers as well as municipal employees.</p> <p>Provincial functions to issue informal traders of essential goods with permits.</p> <p>The provision of provincial services by third-party service providers.</p> <p>This includes call centres providing these services</p>
<b>B8</b>	Birth and death certificates, and replacement identification documents	This includes essential support services such as stationary and printing equipment and inputs.
<b>B9</b>	Essential municipal services	<p>Municipal social distress, maintenance, financial and payroll services to pay goods and service providers as well as municipal employees.</p> <p>Municipal functions to issue informal traders of essential goods with permits.</p> <p>The provision of municipal services by third-party service providers.</p>
<b>B10</b>	Care services and social relief of distress provided to older persons, mentally ill, persons with disabilities, the sick, and children	This includes old age homes, children's homes and psychiatric facilities; food and essential goods community based workers and providers; as well as non-profit and voluntary service providers and persons.
<b>B11</b>	Funeral and cremation services, including mortuaries services and the transportation of mortal remains	This includes funeral homes and related services including call centres for burial services.
<b>B12</b>	Wildlife Management, Anti-poaching, Animal Care and Veterinary services	This includes domestic and non-domestic animal care, zoos and animal homes.
<b>B13</b>	Newspaper, broadcasting and telecommunication infrastructure and services, including call centres critical for the support of such services	<p>This includes:</p> <ul style="list-style-type: none"> <li>• electronic network services (services necessary to establish and maintain connectivity, internet service providers, data centres, fibre optic, technology, computing and business, infrastructure, cybersecurity)</li> <li>• businesses which establish, maintain and repair telephone wires, cell phone network infrastructure, towers and antennae cables, undersea cables, satellites and mobile technology networks</li> <li>• electronic network service providers (mobile and internet services), including mobile network operators (i.e. cell phone companies)</li> <li>• broadcasting (television, radio)</li> <li>• call centres which support telecommunication and ICT services, broadcasting and newspapers</li> <li>• the manufacture, supply and instalment all communication devices such as laptops, tablets, desktops, cell phones, SIM cards,</li> </ul>

	hard drives and parts, and related services etc <ul style="list-style-type: none"> <li>cell phone stores and electronic stores.</li> </ul>
<b>B14</b>	Production and sale of any chemicals, hygiene products, pharmaceuticals for the medical or retail sector
	This includes: <ul style="list-style-type: none"> <li>all businesses within the manufacturing and supply chain of any chemicals, hygiene products and pharmaceuticals for the medical or retail sector</li> <li>suppliers of raw materials such as timber and pulp required to make toilet paper, food and health product packaging.</li> </ul>
<b>B15</b>	Cleaning, sanitation, pest control, sewerage, waste and refuse removal services
	This includes <ul style="list-style-type: none"> <li>public and private providers of the listed services</li> <li>providers of bulk and potable water (including call centre services for supply related queries and fault management)</li> <li>sewerage</li> <li>water purifiers and chemical producers and suppliers (including pool care material sold in retail stores)</li> <li>chlorine manufacturers</li> <li>manufacturers and suppliers of water hardware, tanks, pipes and infrastructure equipment</li> <li>essential plumbing to businesses and households</li> <li>essential electrician services to businesses and households</li> <li>suppliers of equipment for plumbing and electrical services</li> <li>pest control services and suppliers of pest control products</li> <li>refuse collection and recycling services</li> <li>industrial waste management</li> <li>health waste management</li> <li>cleaning services</li> <li>the provision of equipment for the above services</li> </ul>
<b>B16</b>	Services related to the essential functioning of courts, judicial officers, the Master of the High Court, Sheriffs and legal practitioners required for those services
	This includes legal practitioners involved in lockdown related or urgent litigation and advice.
<b>B17</b>	Essential SARS services defined by the Commissioner of SARS
	This includes private service providers to SARS and people dealing with urgent queries during the lockdown
<b>B18</b>	Police, peace officers, traffic officers, military medical personnel and soldiers, correctional services officials and traffic management services
	This includes private service providers to these entities and services.
<b>B19</b>	Postal services and courier services related to transport of medical products
<b>B20</b>	Private security services
	This includes: <ul style="list-style-type: none"> <li>personal and property security (armed response, neighbourhood security etc.)</li> </ul>

		<ul style="list-style-type: none"> <li>• security systems, operators and call centres</li> <li>• installation and maintenance security and detection services (e.g. security cameras and beams)</li> </ul>
<b>B21</b>	Air-traffic Navigation, Civil Aviation Authority, air charters, Cargo Shipping and dockyard services	This includes the cargo shipping of all goods (whether essential or not essential) and related port services (e.g. cargo handling, transport and storage). It also includes call centre support for air charters
<b>B22</b>	Gold, gold refinery, coal and essential mining	
<b>B23</b>	Accommodation used for persons rendering essential services, quarantine, isolation and the lockdown	Annexure D of the Regulations has been amended to clarify that hotels, lodges and guest houses may not continue operating during the lockdown, <u>except</u> to the extent that they are required for: <ul style="list-style-type: none"> <li>• remaining tourists confined to hotels, lodges and guest houses; and</li> <li>• for purposes of regulation 11B(8)(h) to the extent that they are required for persons from another metropolitan area, district, or province</li> </ul>
<b>B24</b>	Production, manufacturing, supply, logistics, transport, delivery, critical maintenance and repair in relation to the rendering of essential services including components and equipment	This is a broad category, including all elements of the manufacturing and supply chain of all essential goods and services, including the production, supply and transport of all components, ingredients, raw materials and packaging that is used in relation to those goods and services. This also includes call centres insofar as they coordinate the supply chain logistics.
<b>B25</b>	Transport services for persons rendering essential services and goods, and transportation of patients	This includes <ul style="list-style-type: none"> <li>• busses</li> <li>• trains</li> <li>• taxis</li> <li>• e-hailing services</li> <li>• employer-provided transport</li> <li>• private vehicles of employee or employer</li> </ul>
<b>B26</b>	Services rendered by the Executive, members of Parliament, Members of the Provincial Legislature, Members of Local Councils, the Judiciary, traditional leaders and National Office Bearers. of Political Parties represented in Parliament	This includes professional services and legal services relating to these services.
<b>B27</b>	Commissioners of the South African Human Rights Commission, Gender Commission, and the Commission for the Promotion and Protection of the Rights of Cultural, Religious and Linguistic Communities, and the Public Protector and Deputy Public Protector	This includes professional services and legal services relating to these services.

<b>B28</b>	Transport and logistics in respect of cargo and goods as set out in Part A to neighbouring countries	<p>This includes</p> <ul style="list-style-type: none"> <li>• the transport of goods and cargo to neighbouring countries (Botswana, Namibia, Zimbabwe, Mozambique, Lesotho and Swaziland) and transport across provincial boundaries for this purpose</li> <li>• also means that empty containers from these neighbouring countries are permitted back into South Africa</li> <li>• distribution warehousing for this purpose</li> <li>• port, road and rail networks and services, including customs clearing and SARS services.</li> </ul>
<b>B29</b>	Tow trucks and vehicle recovery services	
<b>B30</b>	Call centres necessary to provide health, safety, social support, government and financial services	This includes call centres providing essential services to foreign countries
<b>B31</b>	Harvesting and storage activities essential to prevent the wastage of primary agricultural goods	This includes: fruit, vegetables, grains, dairy, meat, bark and other fresh crops and products that will perish if not harvested and / or stored.
<b>B32</b>	Implementation of payroll systems to the extent that such arrangement has not been made for the lockdown, to ensure timeous payments to workers	Payroll systems provided by all businesses, necessary to maintain payments and for pension, medical and UIF provisions
<b>B33</b>	Critical maintenance services which cannot be delayed for more than 21 days and are essential to resume operations after the lockdown.	<p>Services such as urgent repairs, plumbing, electrical, refrigeration services etc.</p> <p>When read with regulation 11B(4A)(a), this includes care and maintenance that is: (i) essential to prevent the destruction or significant impairment of working areas, plant, machinery or inventory, or (ii) essential to permit orderly shutdown arrangements.</p>



